

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re:	Morag <i>et al.</i>	Confirmation No.:	7381
Appl No.:	10/017,165	Group Art Unit:	3626
Filed:	12/14/2001	Examiner:	Rachel L. Porter
For:	MESSAGE AND PROGRAM SYSTEM SUPPORTING COMMUNICATION		

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

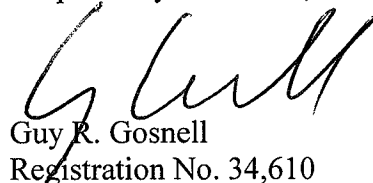
**SECOND INFORMATION DISCLOSURE STATEMENT
CITATION UNDER 37 C.F.R. § 1.97**

Attached is a list of documents on form PTO-1449.

It is requested that the Examiner consider these documents and officially make them of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP. By identifying the listed documents, Applicant in no way makes any admission as to the prior art status of the listed documents, but is instead identifying the listed documents for the sake of full disclosure.

Any foreign patents or non-patent literature documents items are attached, except those that were supplied in, or cited by the Office during prosecution of, parent Application No. 09/394,341 filed September 13, 1999. Specifically, Citations 34, 35, and 38-41 were cited in the parent application. Since the benefit of this application was claimed under 35 U.S.C. 120, no copies need to be furnished in accordance with 37 C.F.R. 1.98(d); however, copies will be furnished on request.

Respectfully submitted,



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Substitute for form 1449/PTO (Revised 07/2005) INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Complete if Known		
				Application Number	10/017,165	
				Filing Date	12-14-2001	
				First Named Inventor	Morag <i>et al.</i>	
				Group Art Unit	3626	
Sheet	1	of	1	Examiner Name		
				Attorney Docket Number	050704/319163	
U. S. PATENT DOCUMENTS						
Examiner Initials*	Cite No.	Document Number Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages of Relevant Figures Appear	
	78	5,758,095	05-26-1998	Albaum <i>et al.</i>		
FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No.	Foreign Patent Document Country Code - Number Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	English Language Translation Attached
	79	WO 95/29455	11-02-1995	Fillingane		
OTHER DOCUMENTS						
Examiner Initials*	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume, issue number(s), publisher, city and/or country where published.				English Language Translation Attached
	80	DAVID PRYOR, <i>It takes a "health" village on the Internet</i> , Health Management Technology, February 1997, one page.				
	81	RICHARD N. SHIFFMAN, <i>Design and Implementation of a System for Computer-Assisted Telephone Triage in Pediatrics</i> , Fourteenth Annual Symposium on Computer Applications in Medical Care, A Conference of the American Medical Informatics Association, November 4-7, 1990, pp. 826-830.				
	82	HISAKAZU OGURA, KOJI YAMAMOTO, HIROSHI FURUTANI, YASUHIRO KITZAOE, MASAHISA HIRAKAWA, ETSURO SAGARA, <i>On-line Prescription Order and Prescription Support in an Integrated Hospital Information System</i> , Medical Informatics, January 1985, Vol. 10, No. 4, pp.287-299.				
Examiner Signature				Date Considered		

*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.